

VOICE
SYNECTIC

Voice PRO LITE

➤ Enhance your voice communications with **Voice PRO LITE**

Even in this era of Email, Fax, SMS, MMS etc. there exists no alternative for voice communications. Only voice communications help you keep in touch with your customers easily and effectively. But in today's busy world, you can't always come to the phone... **Voice PRO Lite** can.

Voice PRO Lite is a full-featured voice mail system designed for the small to medium sized business that delivers the benefits of computer telephony at a phenomenal price to performance point. **Voice PRO Lite** can dramatically improve your call handling and lets you stay in touch with your customers whether you are making another phone call, in a meeting, or away from your desk.



Voice PRO Lite is a stand-alone non-PC based Voice Mail System utilizing state-of-the-art Digital Signal Processors (DSP) and Flash RAM's to store voice messages.

It can handle four incoming telephone calls simultaneously and can store up to 8 hours of voice messages. It has a complete Auto Attendant with Audiotex features and the built-in real time clock ensures automatic change over of day-night-break-holiday modes of operation. New voice message arrival notification via message waiting lamps on your telephone or via pager/mobile phone ensure that you are in touch with your customers 24 hours a day 7 days a week!

Synectic
Adding value to communications



Voice PRO LITE

Features:

Automated Attendant:

- Works on Tone (DTMF)
- Recordable Company Greeting
- Time of the day greeting
- Holiday greetings
- Blind, Semi and Fully supervised call transfer modes
- Day, Night, Break and Holiday mode with separate Operators
- Multiple Operator extensions for each mode
- Separate call transfer mode for operator
- Auto fax homing with multiple fax extensions
- Plays name of the person (or Extn. Number) while transferring calls.
- Do not Disturb
- Follow Me
- Audiotex
- Cut Through
- Single digit dialing plan Easy access to departments
- Password protection for program parameters
- In-band integration
- Programming facility for Extension Length, Hook Flash Timing, Delay after Hook Flash, Off Hook to message Delay, Auto Learn Call Progress, Number of Rings to Pick-up, Software validation of Extension, Ghost Call Check (i.e. hang-up detection by either Disconnect Tone, Loop Disconnect, Busy Tone etc.)

Voice Mail:

- Individual greeting (Personal Greeting and Name)
- Date and time stamp for message
- Automatic station logon (PBX and phone instrument dependant)
- Remote mailbox access
- Parameter programming
- Class of service General, Admin
- General mailbox for a department or for a group of employees
- User definable mailbox password
- Voice mail reports
- Reminder Call

Message Recording and Retrieval:

- Record message & hang-up
- Replay message
- Delete message and hang-up
- Re-record message
- Record message & try another extension
- Delete message & try another extension
- Forward same message to another extension or Distribution List (one or all)
- Message retrieval from any extension or remotely
- Restore deleted messages

Message Delivery and Notifications:

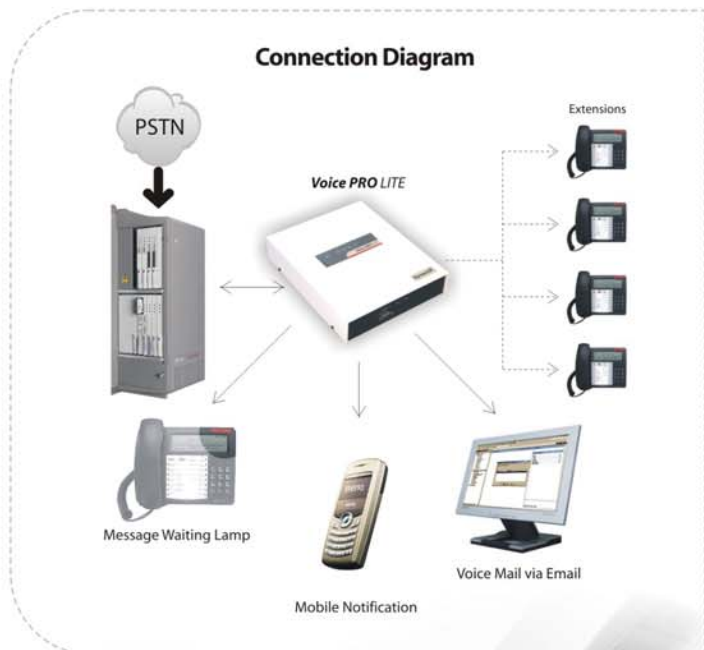
- Distribution list
- Express messaging caller can leave a message directly to other mailboxes
- Message waiting indication (LAMP)
- Pager/Mobile notification

Mailbox Administration:

- Windows based GUI with online help for Setting up of Mail Box, Class of service, Assign Mailbox to extensions etc. through Remote Programming Interface (RPI)
- Remote programming via serial port, modem or through normal telephone or on LAN (optional)
- Auto system maintenance

Hardware:

- Front panel indicators for port status and operation mode
- Built in battery changeover circuitry with over voltage protection to connect external battery



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